

## GROUP HOME CARE

AZ Mentor Network is a group home that teaches residents how they can become independent and live on their own. They have 7 employees, AZ Mentor overall has about 20 homes in Arizona.

- Passing meds went from 20 to 5 minutes.
- Med errors were reduced by 85 – 90%.
- Employee training went from 3-4 days to 45 minutes.

### PROJECT DESCRIPTION

Before QuickMAR, residents would have to sign a paper before receiving medication and they didn't like that. The complexity of passing meds could prevent residents from taking their medicine. Training new employees was extremely difficult. It used to take 3-4 days, but with QuickMAR employees were trained in 45 minutes. Staff loves that they can now easily catch mistakes made with the software and that they can print out records of each resident. Passing meds went from an average of 20 minutes to 5 minutes.

### IMPLEMENTATION

The employees did a one hour class where QuickMAR showed them everything. If they had any other questions they called QuickMAR support. The pharmacy transferred all the data from paper to the electronic system for them. Residents even had positive feedback and noticed the difference in the switch to QuickMAR.

### OUTCOMES

The alarm that goes off when a medication wasn't dispersed increased employee awareness and responsibility. Errors were reduced at the facility by 85-90% monthly. They went from having errors daily to 4 to 5 errors a month that were easily correctible with a notification from QuickMAR.

### ADVICE TO SHARE WITH OTHERS

Utilize QuickMAR on both a tablet and computer for easy access. Order refills were made simple since QuickMAR is connected to our pharmacy.

